

REGIONAL  
ANIMAL SERVICES  
DIRECTOR'S  
REPORT  
April 21, 2023

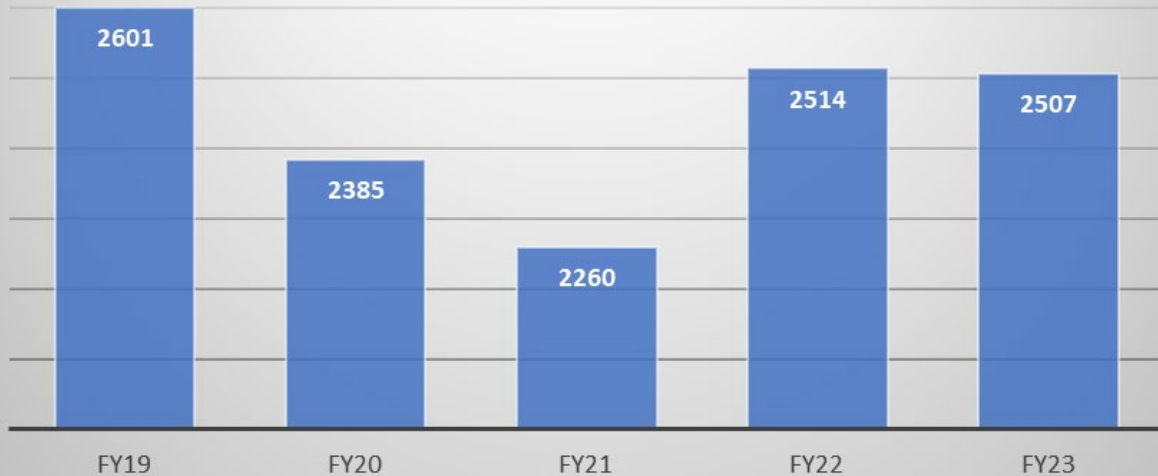
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# Animal Intake

Animal intakes

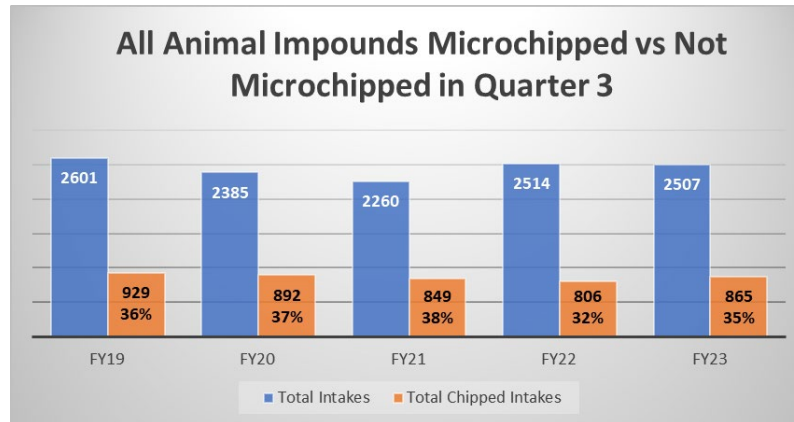
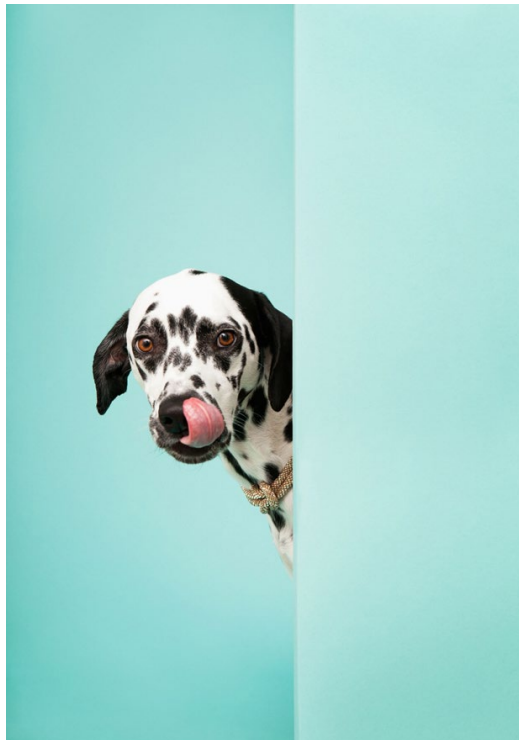
All Animals Impounded in Qtr 3



All Animal Impound Numbers for Qtr 1

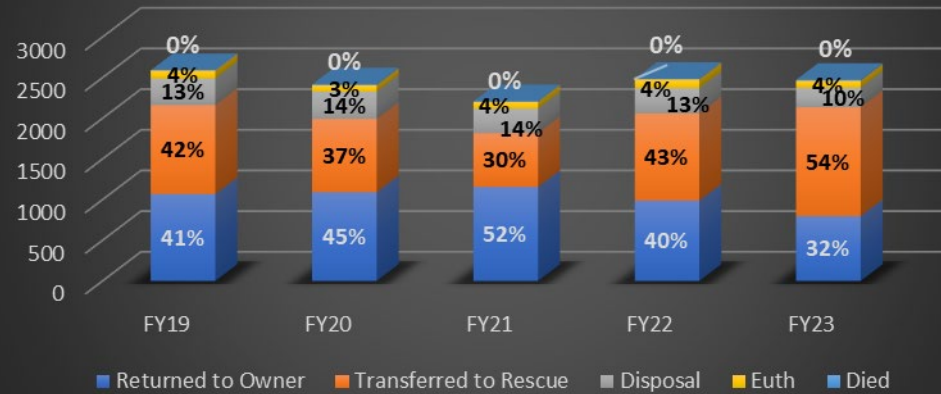
	FY19	FY20	FY21	FY22	FY23
<b>Total Intakes</b>	<b>2601</b>	<b>2385</b>	<b>2260</b>	<b>2514</b>	<b>2507</b>
<b>Stray</b>	1770	1669	1341	1550	1548
<b>Feral</b>	0	0	0	0	123
<b>Welfare</b>	257	178	223	321	363
<b>Abandoned</b>	41	22	29	37	27
<b>Quarantine</b>	68	71	85	83	98
<b>Owner Surrender</b>	54	49	33	102	88
<b>Euthanasia Request</b>	21	10	11	10	10
<b>Wildlife</b>	58	48	12	3	4
<b>Born Shelter</b>	10	4	0	12	7
<b>DOA Disposal</b>	322	334	288	309	239

# All Animal Intake With or Without Microchips



	FY19	FY20	FY21	FY22	FY23
<b>Total Intakes</b>	2601	2385	2260	2514	2507
<b>Total Chipped Intakes</b>	929	892	849	806	865

## All Animal Outcomes for Quarter 3



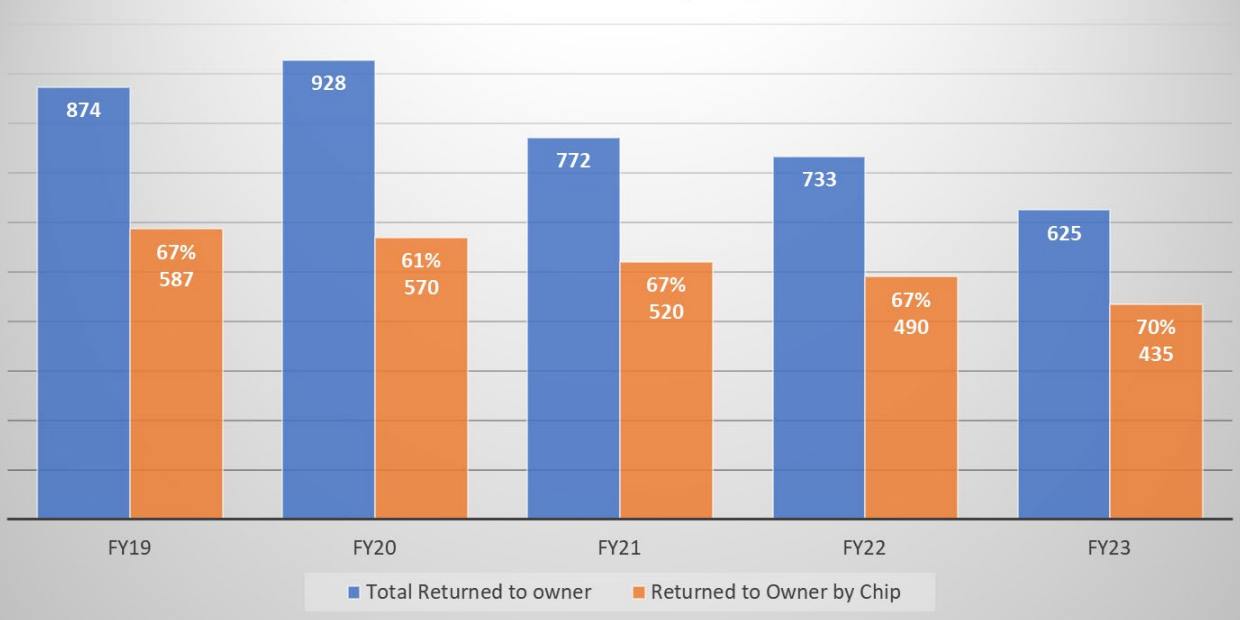
All Animal Outcomes for Qtr 3					
	FY19	FY20	FY21	FY22	FY23
<b>Returned to Owner</b>	1071	1093	1158	990	800
<b>Transferred to Rescue</b>	1093	901	661	1070	1338
<b>Disposal</b>	328	336	302	313	239
<b>Euth</b>	98	80	84	108	87
<b>Died</b>	1	8	4	4	10

# Outcomes

NHS rescued 1259 animals  
 SPCA rescued 15 animals  
 Res-Que rescued 8 animals  
 Pet Network rescued 8 animals

# Lost Animals Reunited By Microchip

Stray Pets Returned Home by Chip for Quarter 3

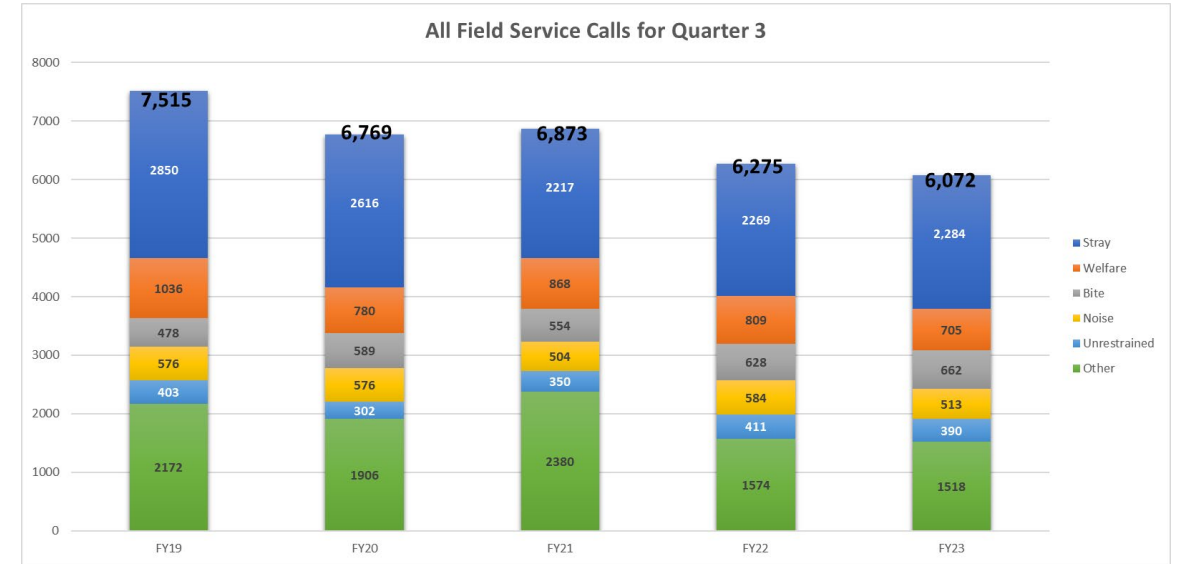


Stray Pets RTO by Chip for Qtr 3

	FY19	FY20	FY21	FY22	FY23
<b>Total Returned to owner</b>	874	928	772	733	625
<b>Returned to Owner by Chip</b>	587	570	520	490	435

# Field Services

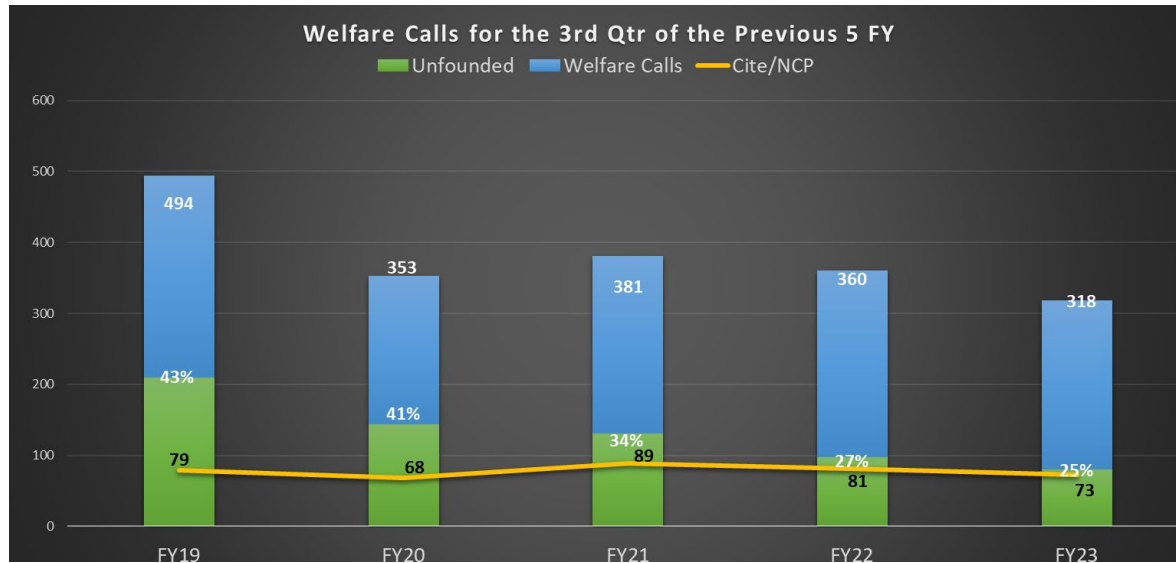




# Calls for Service



# Welfare Calls

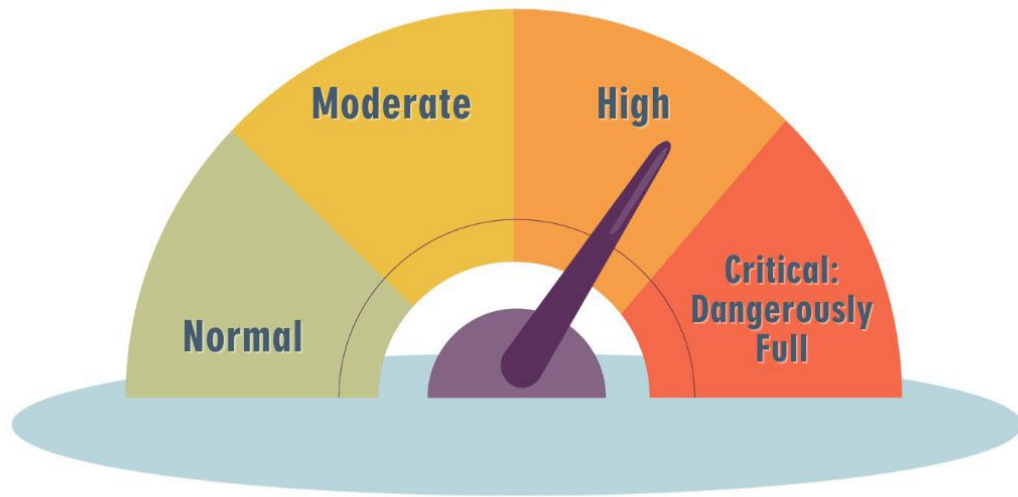


Welfare Calls for Qtr 3					
	FY19	FY20	FY21	FY22	FY23
<b>Unfounded</b>	210	144	131	98	80
<b>Welfare Calls</b>	494	353	381	360	318
<b>Cite/NCP</b>	79	68	89	81	73



# Animal Capacity Measures

## How Full is the Shelter?



Surrenders

Dangerous dogs / compliance

Home quarantine

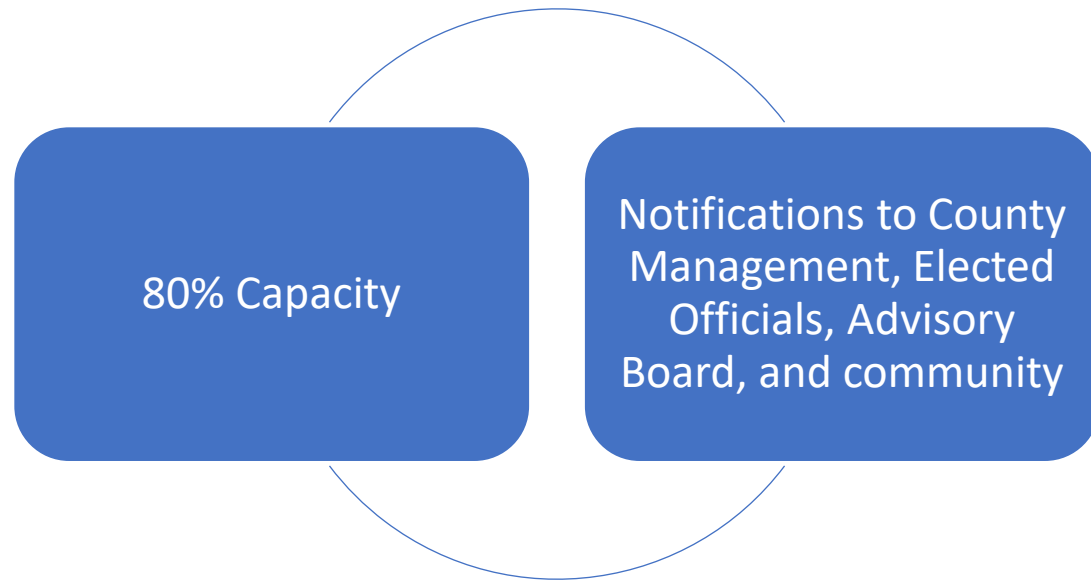
Safeholds

48 – hour rescue transfers

Owned animals

Doubling up

# Animal Capacity Measures



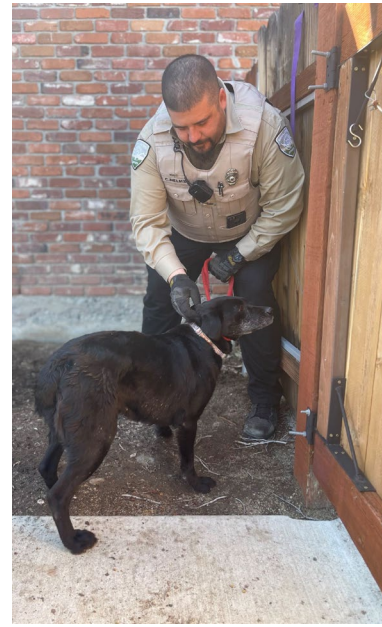
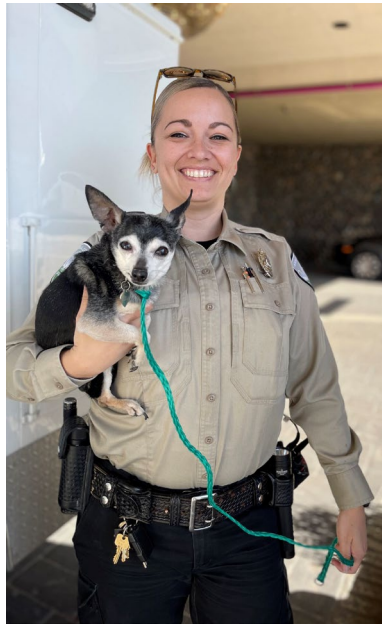
## Messaging for found animals

- Hold animal 48 hours
- Use microchip scanning stations
- If cats, leave them be unless sick/injured

# Animal Care and Control Appreciation Week

April 9-15, 2023





For your tireless dedication to the animals and people of Washoe County and beyond, THANK YOU !!!!!!!!!!!!!!!

Best Friends  
Summit, WCRAS  
Presentation at  
The Animal  
Foundation

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# OUTREACH Q3 FY 2023

January 1 2023 - March 31 2023



Collars

72

ID Tags

26



Events

5



CARES Support

117



Seniors

356

Pets fed

737

Unique

275

Unique

513



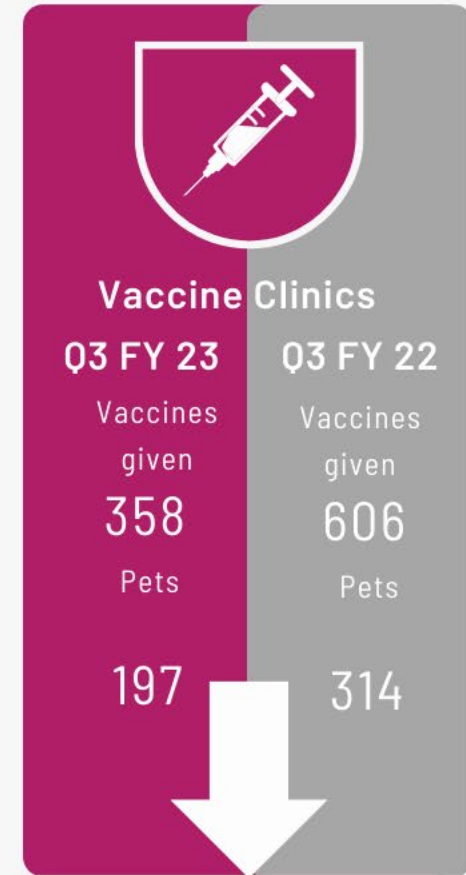
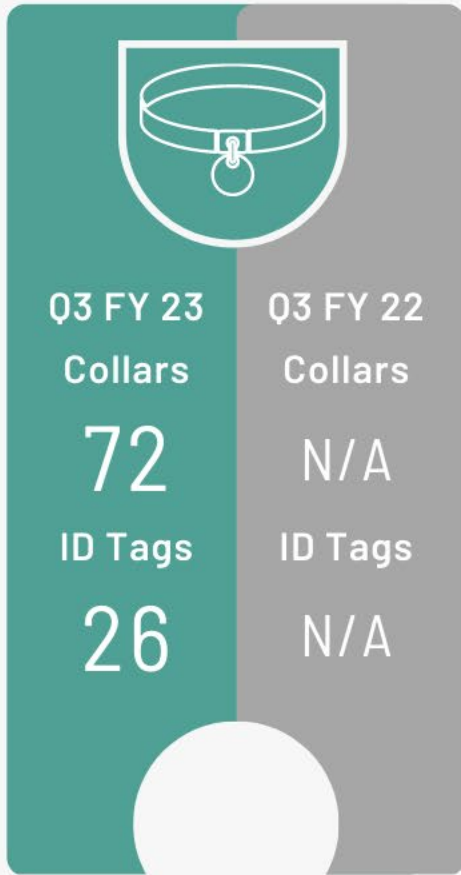
Vaccinations

358



# OUTREACH Q3

Q3 2023 VS Q3 2022



# EVENT DETAILS

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## Events

- Presentation at Bernice Mathews Elementary School Career day

3

## Clinics

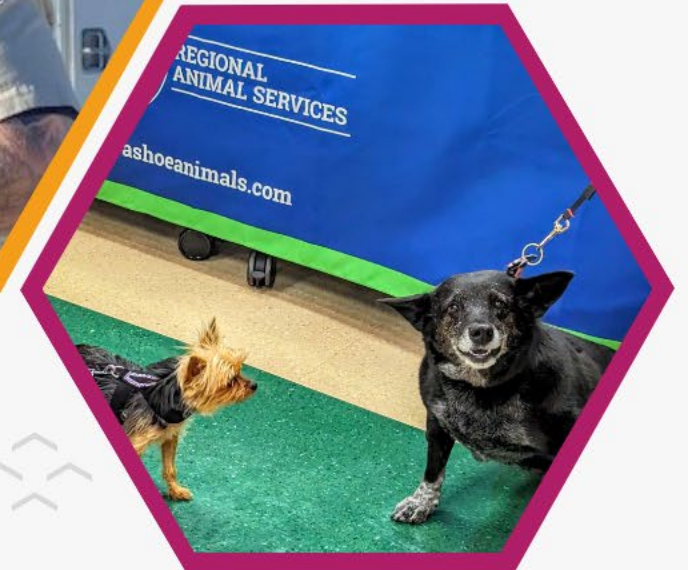
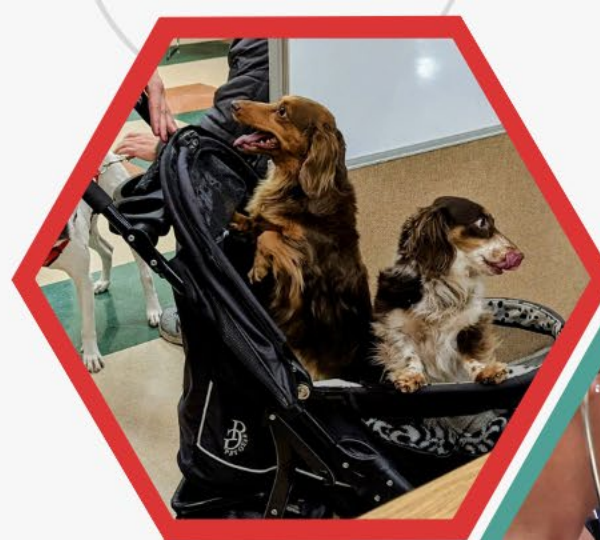
### Vaccination clinics (3)

- 197 pets served

3

## Pet food Distribution events

- 275 Unique seniors served
- 513 Unique pets fed
- 64% homebound seniors

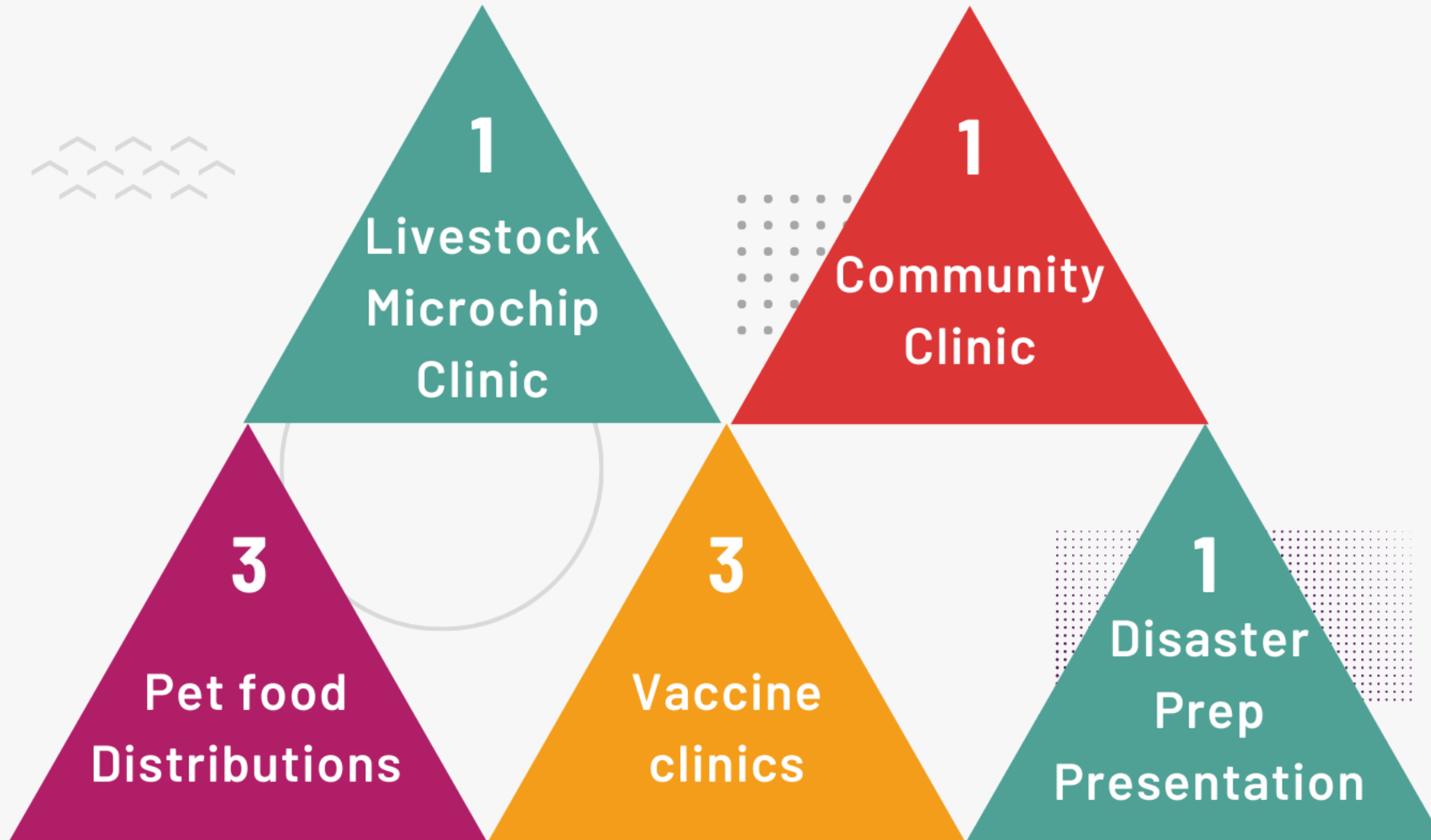




# SOCIAL MEDIA STRIDES



# NEXT QUARTER



# 2022 WASHOE IMPACT AWARD: QUALITY PUBLIC SERVICE

In 2017 Washoe County created a county-wide awards program to recognize and celebrate the exemplary work our teams and team members have done in the previous year. The awards embody our organizational values, commit to our strategic direction, and most importantly reflects the positive impact made to the people we serve.

## WCRAS CARES PROGRAM

The CARES program was created to provide qualifying residents low-barrier access to veterinary care and other supportive pet related services in order to keep people and pets together and promote responsible pet ownership. Funded by community donations to the Injured Animal Fund, the CARES program utilizes partnerships among animal care organizations in Washoe County to coordinate pet care at lower rates, allowing each donated dollar to go farther for a pet in need.

In 2022 this program ramped up services and was able to provide monetary support for 491 unique animals to receive basic and necessary veterinary services.

The average cost of care for each pet helped with this program was \$150.



# WHO IS THE CARES PROGRAM HELPING?

- A local senior who recently lost their job and had only \$25 for veterinary care was able to use CARES funds to get an exam and eye removal surgery for her beloved cat who had sustained a serious eye injury.
- A local individual experiencing homelessness was able to use CARES funds to cover an exam and surgery to remove a fast growing mass on their dog's lip that was affecting the dog's ability to eat.
- A local senior with no income who was recovering from a recently broken back was able to use CARES funds to get an exam, wound cleaning, and treatment for his dog who had sustained wounds from a dog attack.
- A local, low-income resident who was facing eviction from her apartment complex unless they got their cat neutered immediately. She had only \$25 to pay toward the neuter and was able to use CARES funds to cover the rest of the cost to have her cat fixed and keep her housing.



"Rowdy" was referred to the CARES program by an Officer after he sustained a severe tail injury from a dog attack. Rowdy's owner lacked transportation and funds for veterinary care, leaving her feeling helpless and worried for her pet's well-being. Thanks to the CARES program, Animal Services staff was able to transport Rowdy to Klaich Animal Hospital, one of our valuable program partners, where he received the necessary medical attention, including the amputation of the injured tail section. The next day, the Officer was able to reunite Rowdy with his owner, who was overjoyed to see him doing much better! Without the CARES program, pets like Rowdy might not receive timely veterinary care or and may even face euthanasia.

# Future Topics



Off Leash Calls with  
Outcomes- An Overview



Code Amendment Updates-  
Variance Permit